

## The Do's Of Bedding Care

*Do the following:*

- Do carry your mattress flat on its side. It's easier to handle and less likely to damage the mattress.
- Do keep your bedding clean by using a mattress pad, especially with young children.
- Do replace the foundation when purchasing a new mattress. An old foundation may not provide sufficient support. It may appear that your new mattress is sagging when it is really the foundation that supports the entire mattress.
- Do use an appropriate frame and center support for queen and king size sets. Using a support frame will validate your warranty.



## The Don'ts Of Bedding Care

*Don't do the following:*

- Don't place your mattress near open flame or expose to fire. This mattress is not flame- or fire-proof and can ignite and/or burn if exposed to open flame or fire. When ignited, SleepWorld mattresses will smolder for 30 minutes allowing the occupants to escape the flames
- Don't allow your mattress to get wet. Protect it from water or other liquids. If not protected any stains will void the warranty
- Don't place a board between your mattress and foundation. Your sleep set is designed specifically to provide you with support.



**8501 Burnet Road  
Austin, TX 78757  
512-453-5048  
[www.sleepworld.net](http://www.sleepworld.net)**



**Your Warranty  
& Other Important Information**

## Our Limited Warranty:

Your mattress and/or foundation will be repaired or replaced during the lifetime of this warranty should they be found defective as described in this Limited Warranty. This warranty begins on the day you purchase your sleep set. If your sleep set is repaired or replaced, this warranty will not be renewed nor extended.

In the unlikely event that a defect occurs, contact us 512-453-5048. A SleepWorld representative will set a date and time for an inspection. Should an adjustment be necessary, a \$75 pickup and re-delivery fee will be charged. If the customer brings the mattress/foundation to SleepWorld the adjustment is free.

We will either replace or repair the defective mattress/foundation at our discretion. This service is provided for the Austin area customers only. If the customer originally picked up the mattress/box spring, then the customer will be responsible for returning it to our factory at a scheduled date and time for repair or replacement at our discretion.

*Note: You will need to keep a copy of your proof of purchase. It will be necessary for any warranty claim.*

## This Warranty Covers:

- 1) Coils or wires that are loose, broken, protrude or rip through any fabric.
- 2) Body indentations of 1 1/2" or greater on the top side of the mattress; an excessively lumpy feel or sagging.
- 3) Splitting of the wood frame; squeaks, rattles, or noises; bent, loose, or defective wood or steel beams and/or center supports.
- 4) These defects are under warranty only when the mattress has been continuously supported by a matching foundation (or equivalent) with an appropriate frame and center support having at least one center leg or six cross slats for queen and king sets.

## This Warranty Does Not Cover:

- 1) Stains, soiling, burns, or other abuse. REMEMBER, stains will void your mattress warranty.
- 2) Damage caused by existing or inappropriate foundations.
- 3) Normal wear and tear on the mattress and box spring.
- 4) Border rods bent from moving or bending the sleep set.
- 5) Handles (for use only in positioning the mattress).

## Unique Comfort Policy:

After 60 days of purchase, if your mattress feels too soft, or too hard: we will customize it to your needs. One Time. No Charge.

Again, the customer is responsible for the transportation cost under unique policy.

### A Friendly Reminder:

No exchanges, no returns, please.

**This is your Twenty-year  
Non-Prorated  
Warranty Certificate**



The Only Mattress Factory in Austin

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